Double

User Manual

setup.doublerobotics.com

Revision 13 (English)

Initial Setup

1. Take Double out of the box and stand it upright on a flat surface.

2. Insert the iPad® mount into the socket (Figure A) and screw in the bolt using the included hex wrench (Figure B).
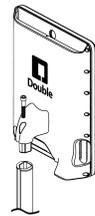
Figure A

Figure B

3. Using the charging cable that came with your iPad, plug one end into the USB port inside the iPad mount (Figure C).

4. Continue to wrap the cord around the channel until there is about 4 in (10 cm) left to fit through the groove at the top.

5. Insert the iPad upside down (make sure Rotation Lock is turned off) and be sure not to pinch the charging cable. If you are using an iPad Air, iPad Air 2, or 9.7" iPad Pro, please use the iPad Air Spacer that is included.

6. Plug the Lightning (or 30-pin) connector into your iPad.

Figure C

USB Port
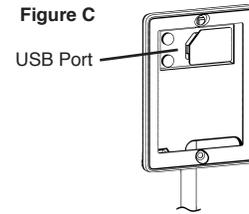
7. Turn on Double by holding the power button for three seconds (Figure D).

Pair Bluetooth

To pair your iPad with Double:

1. Go to Settings (on your iPad) > Bluetooth.

2. Tap the row that says Double XX-XXXXXX.

Note

If your Double's front LED isn't flashing blue or green, then tap the Double's button (lower backside, near the kickstands) three times. This will make Double discoverable.

Drive Double

1. From the Driver iPad (App Store > Search "Double Robotics") or Google Chrome on Mac or PC (drive.doublerobotics.com), log in to the account you just created.

2. Your Double will appear on the map. Tap (or click) to start a call.

Charge Double (without the Charging Dock)

1. Plug in the power cord to the back of your Double (Figure D).

2. The front LED will be orange while charging. Charging takes about 2-3 hours.

3. When Double has reached a full charge, the LED will turn green.

Figure D

Power Button

Charging Connector
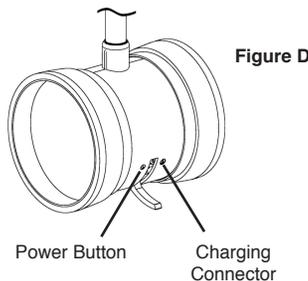
Note: While you don't normally need to turn Double off, you can do so by holding the power button until the LED turns off (about 3 seconds).

Guided Access Mode

We recommend that you enable Guided Access mode on your Double's iPad. This will:

• Prevent the iPad app from accidentally minimizing into the background if someone presses the iPad's home button or if you get notifications.

• Suppress iPad pop-ups, which may interfere with an active call.

• Restart the app automatically if it crashes.

Setup Guided Access Mode

1. On your Double's iPad, launch Settings > General > Accessibility > Guided Access.

2. Go into the Double app and tap your iPad's home button three times to activate Guided Access mode.

LED Colors Guide

Plugged In or Docked	Orange	Charging
	Green	Fully Charged
Unplugged or Not Docked	Green	Balancing
	Blue	Parked
	Blinking (Green or Blue)	Not Connected and Discoverable
	Blinking Red	Low Battery
Either	Blinking Yellow	Pole lowering as power button is pressed.

Keyboard Controls for Chrome

Command	Action
Up / W	Forward
Down / S	Backward
Left / A	Turn Left
Right / D	Turn Right
M	Mute
P	Park
Esc	End Call
Space Bar	Look Down
R (hold)	Raise Pole
Shift (hold)	Power Drive
Double-click	Zoom
Click and Hold	Set Exposure Point

Warranty

This product is covered by a limited warranty from Double Robotics Inc. for the original purchaser that covers the product from defects in workmanship and materials for ONE YEAR from the date of receipt. Damages through normal wear and tear, alteration, misuse, neglect, accident, service by anyone other than the authorized center, or act of God are not included.

For any Double located in a country other than where it was originally shipped, the warranty will not cover shipping costs. Should you still wish to have your Double serviced, you may either provide a US address or cover the shipping, tax and import duty costs both ways. Additionally, the customer assumes all risk of damage/use during shipping and customs. Service in such circumstances will be handled at the discretion of Double Robotics.

Please note that Double is not intended for outdoor and/or all weather use. Any such use will void the warranty.

During the warranty period and upon verification of defects, this product may be eligible for repair when Double Support has been contacted.

Additional Support

See articles and setup videos on our support site: **support.doublerobotics.com**

If you require additional assistance, please email: **support@doublerobotics.com**

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Limitation of Liability

Except to the extent prohibited by local law, in no event will Double Robotics or its subsidiaries, affiliates or suppliers be liable for direct, special, incidental, consequential or other damages (including lost profit, lost data, or downtime costs), arising out of the use, inability to use, or the results of use of the product, whether based in warranty, contract, tort or other legal theory, and whether or not advised of the possibility of such damages.

FCC

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules and Regulations for Information Technology Equipment. The methods of testing were in accordance with the most current and accurate measurement standards possible. All necessary steps have been taken in order to assure that all production units will continue to comply with the Federal Communications Commission's requirements.

CE Marking

CE marking on this product represents the product is in compliance with all directives that are applicable to it.

WEEE Compliance Statement

The crossed-out wheel bin symbol on the product, literature, or packaging reminds you that all electrical and electronic products, batteries, and accumulators must be taken to separate collection at the end of their working life. This requirement applies to the European Union and other locations where separate collection systems are available. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please do not dispose of these products as unsorted municipal waste, but hand it in at an official collection point for recycling.